



Construction management

Project management

Quantity surveying

# COMPANY PROFILE



PRO-SERVE CONSULTING  
positive impact today... for tomorrow



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## Our core offering

### *Holistic, impactful built environment solutions*

This is the ambition that drives Pro-Serve Consulting and informs our purpose to deliver built environment solutions with a positive impact. Our broad value proposition spans the entire Built Environment spectrum and focuses on delivering following expert and professional construction consultant services:

#### **Complete Solutions**

- Construction Management
- Project Management
- Quantity Surveying



## Value proposition

Pro-Serve Consulting is a professional, fully-accredited construction consulting and advisory business. Our unique proposition is to work alongside you – across our broad spectrum of service offerings – to realise your vision on scope, on time and on budget.



## Approach

We believe in creating meaningful, tangible and enduring value for our clients throughout our entire business spectrum. Our value lies in providing professional construction consultant services that account for every aspect of your investment to ensure a fully integrated service. We pride ourselves on going beyond administration, we interrogate and value engineer the entire design process – from concept to close out.



## Measures of success

Our winning formula is simple: to partner with our clients and partners and ensure a win-win outcome that fosters trust and long-term relationships. This means working closely with our clients to agree on a shared goal and the time, budget and quality standards required to achieve our goals.

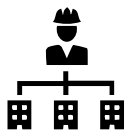


*Creating win-win outcomes for our clients and partners!*



## Professional services

### Construction management



### Project management



### Quantity surveying



*Construction consultancy & advisory services designed to have positive impact today...for tomorrow*

## Vision



Pro-Serve Consulting is a professional, fully-accredited construction consulting and advisory business. Our unique proposition is to work alongside you – across our broad spectrum of service offerings – to realise your vision on scope, on time and on budget.

## Mission

- To deliver high-quality, cost-effective projects on time by employing and supporting motivated, flexible, qualified and focused professionals.
- To become the preferred Construction Consulting and Advisory Company with skills and competences from across a broad spectrum of associated professionals and specialised industries.
- To set new benchmarks of excellence with every project we undertake and to continually augment our capacity in order to exceed clients' expectations.
- To value the importance of our relationships and consistently remain fair and honest in our dealings with all stakeholders, clients, service providers and partners.



## Values

### **Professionalism and Service**

- To provide the ultimate Professional Construction Consulting Service in all that we do.

### **Passion**

- To be passionate about our work and all the projects that we undertake.

### **Excellence**

- To strive for exceptional quality in everything that we do.

### **Motivation**

- To celebrate success - recognising and rewarding the achievements of individuals and project teams.

### **Innovation**

- To strive for continuous improvement and novelty in all that we do.

### **Empowerment**

- To empower our talented people and enable them to take the initiative in every project we work on.

### **Integrity**

- We do the right thing. We employ the highest ethical standards, demonstrating honesty and fairness in every action that we take.



## Value model



- Give our people space to concentrate on high value-adding activities
- Actionable solutions that deliver results
- Cost containment through active expense management
- Increase efficiency of processes
- Customer satisfaction
- Customer retention





## Key competences

We boast key competences which allow us to deliver our core service offerings across various industries and for a diverse clientele base – from blue chip companies in the private sector, SMMEs, state institutions, retail clients as well as individual customers:

### **Infrastructure Projects**

We have demonstrated competence in the construction and project management of key infrastructure development projects for government, government institutions and private companies. Our expertise in delivering infrastructure development projects is diverse in the services we offer as well as the industries that we deliver for. We deliver key infrastructure development projects in the following industries for our various clients: transport, public services infrastructure and property development.

### **Healthcare Competences**

We have extensive experience in the construction, renovation and alteration of clinics and hospitals.

### **Education Competences**

We are involved in the construction and refurbishment of a number of schools across South Africa on behalf of various clients and institutions.

### **Heritage Sites Competences**

We have experience in the construction and upgrades of Heritage Sites including the Alexandra Heritage Centre (Nelson Mandela Museum in Alexandra).

### **Human Settlements**

We are currently working with various municipalities and their housing agencies to construct a number of human settlement projects.

### **Retail Facilities**

We provide expert renovation, construction and facilities management services for various retail clients.



## Clients

Our portfolio of projects is as diverse in the make up of the clients we have as it reflects our versatility and depth in terms of our offerings. Our portfolio of evidence bears testimony to our diverse exposure across the broad Built Environment landscape and demonstrates our unique proposition of a holistic solution across the construction industry.







## Past / Completed Projects

| Clients                                          | Nature of Projects                                          | Service Provided                          | Size of Project (Value) |
|--------------------------------------------------|-------------------------------------------------------------|-------------------------------------------|-------------------------|
| Mangaung Metropolitan Municipality               | Construction of new Botshabelo Fire Station                 | Quantity Surveying & Project Management   | R25 million             |
| Gauteng Department of Infrastructure Development | Construction of Setlabotjha Primary School                  | Project Management & Quantity Surveying   | R85 million             |
| Gauteng Department of Infrastructure Development | Construction of New Tembisa Hospital                        | Quantity Surveying                        | R80 million             |
| Public Investment Corporation                    | Refurbishment of UIF Building                               | Quantity Surveying                        | R240 million            |
| National Department of Health                    | Refurbishment of Elim, Witrand & Tshilidzi Nurses Residence | Quantity Surveying                        | R10 million             |
| Department of Public Works North West            | Refurbishment to North West Magistrate Courts               | Quantity Surveying                        | R4.2 million            |
| Lonmin                                           | Construction of New Mortuary                                | Quantity Surveying                        | R18 million             |
| Ekurhuleni Metropolitan Municipality             | Refurbishment of Various EMM facilities                     | Project Management & Quantity Surveying   | R10 million             |
| Development Bank of Southern Africa              | Fencing at Various Schools                                  | Project Management & Quantity Surveying   | R44 million             |
| Sethitho Projects                                | Rayton Ext7 Housing Development                             | Quantity Surveying                        | R6 million              |
| South African Football Association               | Development of High Performance Centre                      | Quantity Surveying                        | R590 million            |
| Passenger Rail Agency of South Africa            | Redevelopment of Pretoria Bus Station                       | Quantity Surveying                        | R73 million             |
| Johannesburg Development agency                  | Upgrade of Johannesburg inner city alleyways                | Quantity Surveying                        | R8.3million             |
| Department of Rural Development and Land Reform  | Refurbishment of Muyexe Community Hub                       | Project Management & Quantity Surveying   | R 1.3 million           |
| Gauteng Department of Infrastructure Development | Construction of new Kokosi Community Health Centre          | Quantity Surveying                        | R 279 million           |
| Gauteng Department of Infrastructure Development | Construction of new Mayibuye Community Health Centre        | Quantity Surveying                        | R60 million             |
| Department of Education Eastern Cape             | Additions at various Eastern Cape schools                   | Quantity Surveying                        | R650 million            |
| National Department of Health                    | Refurbishments of Evander Hospital                          | Quantity Surveying                        | R1.2 million            |
| Thembakele Consulting                            | Refurbishments of Free states clinics                       | Quantity Surveying                        | R143 million            |
| National Department of Health                    | Refurbishments of Amajuba and Elsie Ballot hospitals        | Quantity Surveying                        | R10 million             |
| Gauteng Department of Education                  | Construction of new calssrooms                              | Project Management and Quantity Surveying | R300 million            |



| Clients                                          | Nature of Projects                                    | Service Provided                          | Size of Project (Value) |
|--------------------------------------------------|-------------------------------------------------------|-------------------------------------------|-------------------------|
| Developmnet Bank of South Africa                 | Refurbishment of SChools                              | Project Managemnet and Quantity Surveying | R39 million             |
| Ekurhuleni Metropolitan Municipality             | Laborie industrial Park                               | Project Management                        | R100 million            |
| Gauteng Department of Infrastrure Development    | Construction of new Eesterus clinic                   | Project Management and Quantity Surveying | R64 million             |
| Gauteng Department of Infrastructure Development | Refurbishment of Northcliff Primary                   | Quantity Surveying                        | R3.2 million            |
| Gauteng Department of Infrastrure Development    | Upgrades to Gauteng hospitals - North Corridor        | Quantity Surveying                        | R605 million            |
| Gauteng Department of Infrastrure Development    | Upgrades to Gauteng hospitals - West Corridor         | Quantity Surveying                        | R280 million            |
| Gauteng Department of Infrastrure Development    | Upgrades to Gauteng hospitals - South Corridor        | Quantity Surveying                        | R150 million            |
| Zanecebo Consulting Engineers                    | Construction of Residential units in Selpark Ext8     | Quantity Surveying                        | R34 million             |
| Independent Development Trust                    | Refurbishment of grade 2 classes to smart class       | Quantity Surveying                        | R4 million              |
| Gauteng Department of Infrastrure Development    | Repair of structural defects for Hoerskool Drie River | Quantity Surveying                        | R18 million             |
| Lonmin                                           | Majakaneng North                                      | Quantity Surveying                        | R6.5 million            |
| Gauteng Department of Infrastrure Development    | Attridgeville Community Health Centre                 | Quantity Surveying                        | R327 million            |
| Gauteng Department of Infrastrure Development    | Construction of Cosmo City Community Health Centre    | Quantity Surveying                        | R59 million             |
| Gauteng Department of Infrastrure Development    | Construction of Zola Community Health Centre          | Quantity Surveying                        | R59 million             |
| Gauteng Department of Infrastrure Development    | Construction of Yusuf Dadoo hospital                  | Project Managemnet                        | R100 milion             |
| Gauteng Department of Infrastrure Development    | Refurbishment of Kwa – Thema Community Health Centre  | Quantity Surveying                        | R327 million            |
| Gauteng Department of Infrastrure Development    | Construction of Innercity Community health Centre     | Project Managemnet and Quantity Surveying | R327 million            |
| Independent Development Trust Northern Cape      | Refurbishment to Hoapitals in the Northern Cape       | Quantity Surveying                        | R41 million             |
| Independent Development Trust Mpumalanga         | Witbank project                                       | Project Management                        | R20 million             |
| Johannesburg Development Agency                  | Westbury Project                                      | SSME Mentorsip                            | R790 020                |
| Johannesburg Development Agency                  | Braamfischerville                                     | SSME Mentorsip                            | R512 430                |
| Tswane University of Technology                  | Construction of housing departments                   | Quantity Surveying                        | R8 million              |



## Ownership

*Pro-Serve Consulting is a 100% Black owned Construction Consulting and Advisory Company.*



## Beyond construction

### Our commitment to communities:

The Pro-Serve slogan, Positive impact today ... for tomorrow, reinforces our commitment to create meaningful, tangible and enduring value for our clients and partners in the communities where we operate and for our country. Our brand character is permeated by our strong passion to build. Building in this context is not limited to what we do as a construction business, but extends to contributing to building individual dreams, communities and our country. Our Citizenship story reflects the main building blocks of the impact of our work beyond construction: contributing to build individual dreams, communities and our country.



## Citizenship commitments and pillars

### Impact on individuals

We are committed to the development of skills among previously disadvantaged individuals by offering training and internship programs.

### Impact on the communities

We are committed to address the unemployment problem by creating job opportunities for people in the communities in which we operate.

### Impact on our country

We contribute to the socio economic development of the country by delivering quality projects within key infrastructure commitments that shape and make a difference in communities, across education, healthcare and transport.







## Contact details

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*Our footprint spans over the following provinces:*

Limpopo, Kwazulu Natal, Eastern Cape, Northern Cape, Mpumalanga, North West and Free State.





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